

Position: **Attractions Manager**

Start Date: January 2023

Employment Type: Full-Time

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## **POSITION SUMMARY**

Skyline Social and Games is looking for a Attractions Manager to help grow our business. The ideal candidate will be innovative, entrepreneurial, and eager to help the current management team disrupt the food, beverage, and entertainment industry by providing guests with **best-in-class experiences**. Prospective candidates applying for this position should have a minimum of five years at a top bar/restaurant/entertainment establishment and be comfortable leading our front-of-house staff of 50+ team members.

Skyline Social and Games is an established leader in the rapidly growing entertainment industry in the Duluth area. After undergoing multi-million-dollar renovations and expansions in the past few years, we have our sights set on developing and providing best-in-class experiences, as we prepare to take our concept to other markets.

## **RESPONSIBILITIES**

### **Team Member Management**

- Hiring, terming, and reviewing of lanes and arcade team members
- Schedule work shifts for front-of-house staff
- Supervise team members' guest service performance
- Manage and develop supervisor

### **Operations**

- Perform as M.O.D. (overseeing the entire building)
- Manage Lanes experience
- Organize lanes contests/secret shoppers
- Ensure the front of the house is clean and organized
- Develop systems to run an efficient guest experience

### **Arcade Management**

- Oversee Arcade schedule and guest experience
- Assist in training of Arcade team members
- Ensure Arcade experience is to Skyline's standard
- Coordinate rotation of games
- Assist in new game purchases

### **League Management**

- Have a basic understanding of the League Coordinator's role
- Help develop league coordinators professional skills

### **Training and Development**

- Continuously work with team members to improve performance
- Run bi-weekly top performers meetings
- Run monthly department meetings
- Conduct Holgate training with staff

## **QUALIFICATIONS & REQUIREMENTS**

- Minimum of five years previous restaurant, hospitality, or entertainment experience
- Minimum of two years management experience
- Must be able and willing to work a flexible schedule

## **COMPENSATION**

- Salaried position (\$44,000-\$55,000/year)
- Bonus program with up to \$5,000/quarter
- Medical plan
- Retirement savings plan with employer match
- Paid time off, paid maternity leave, and paid holiday to spend time with friends and family
  - Including Christmas Day, Memorial Day, Independence Day, and Labor Day
- Free and discounted entertainment
- Meal compensation plan

## **APPLICATION PROCESS**

Please include the following to the email address attached below:

- Cover letter
- Resume
- Three professional references

## **JOB DETAILS**

Application deadline: January 2023

Shifts: flexible schedule, weekdays, weeknights, weekends

## **ABOUT SKYLINE SOCIAL & GAMES**

Summer season: <https://youtu.be/VtKHN5O2d50>

Winter season: <https://youtu.be/DhG3OlzTSCO>

## **CONTACT INFORMATION**

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