

Position: **Front Desk Associate**

Start Date: Immediately

Employment Type: Part-Time or Full-Time



POSITION SUMMARY

Come work with a fun and collaborative culture that provides exceptional customer service! As a front desk representative, you will have the opportunity to welcome guests as they start their entertainment experience, answer questions, learn valuable customer service and sales techniques, and work alongside a friendly, engaging team. *Need more convincing? Check out our YouTube channel to see what we are all about:*

- Summer season: <https://youtu.be/VtKHN5O2d50>
- Winter season: <https://youtu.be/DhG3QlzTSCO>

RESPONSIBILITIES

- Assist customers with their entertainment experience
- Operate telephone, personal computer, and electronic cash register system
- Winning attitude and dedication to ensuring customer satisfaction
- Demonstrate ability to diffuse and respond to customer concerns
- Ability to be able to communicate with a wide demographic of people
- Ability to work both independently and in team settings
- Must be an advocate for fun

QUALIFICATIONS & REQUIREMENTS

- No experience needed – we will train onsite
- Must be 18 years old or older
- Experience working in a fast-paced environment
- Must be able to pass a mandatory background check

COMPENSATION

- Employee discounts
- Free & discounted entertainment

APPLICATION PROCESS

Please email the following to the email address attached below:

- Cover Letter
- Resume
- Three Professional References

JOB DETAILS

- Must be able to occasionally lift up to 40lbs
- Must be able to stand for 4-6 hours

CONTACT INFORMATION

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